

Go to SBU MEMPAD web site <https://www.mempad.co.uk>

The Scottish Bridge Union (SBU)

User login

Username (MP Number)*
Password*

Log in

[Reset your password](#)

10/5/2023
Scorebridge has released version 10.23.02.

18/2/2023 (NEW)

Club/District officials and members should note the email addresses now in use by the volunteers who handle Membership and Master Point matters.

We are moving rapidly towards centralised email facilities based on our domain of [sbu.org.uk](mailto:masterpoints@sbu.org.uk)

masterpoints@sbu.org.uk is primarily intended for the reception of XML files containing the results of tournaments. It should **not** be used for general communications unless specifically advised. We do however use 'masterpoints' to send out mass emails because we have no other way.

If you have a query, best send it to 'membership', as below, where it will be re-routed as applicable.

Fill in your **masterpoint number** (if you do not know it ask your club secretary)
Then click on **Request new password**
This will show the following screen....

Home

Reset your password

Log in **Reset your password**

Username or email address*

Submit

Password reset instructions will be sent to your registered email address.

Fill in your **email address**. This is the email address which the SBU already have held on your account. And Click on **Submit** button.

Within two hours you will receive an email with a link enabling you to enter MEMPAD. This gives you the opportunity to set-up a new/fresh password. If nothing received within 2 hours look in your spam bucket. If you find it in the Spam bucket then remember to move it to a valid IN folder before accessing – this will allow the link contained within the message to work.

DO NOT try logging in on the normal log in screen above - you do not, at this stage have a password. Instead, go to the email and click on the link.

If the above doesn't work, there are two possibilities...

- 1) you may have entered your UserName (= MP number) incorrectly;
- 2) you may have entered your email address incorrectly; or it does not match the email address that exists already on your MEMPAD record.

If you are satisfied that you have followed these instructions correctly, it could mean that there is a mis-match of email addresses; in which case send an email to membership@sbu.org.uk explaining the situation. We will then investigate as quickly as we can.